

MailLINK™ Hosted E-Mail Services

Strategic Technology Communications



E-Mail When, Where, and How You Want It.

MailLINK is a full-service, fully-managed, and hosted Exchange 2010 service. For an affordable monthly fee, you can get business e-mail with many benefits and optional features such as SpamStopper, e-mail security, SharePoint and more delivered as a service with 24 x 7 support.

Because e-mail and messaging capabilities are so critical, they have in some respects become similar to a utility. Like electricity, e-mail is so critical to the operation of any organization that it no longer provides any substantive competitive differentiation between companies.

Like other utilities, the goals are to:

- Ensure that service remains available as close to **100% of the time** as possible
- Provide service as **inexpensively** as possible

What's Not To Like?

- **Your staff can share e-mail, calendars, and more through Microsoft Outlook, their smartphones, and web browsers.**
- **With the optional SharePoint, you will receive powerful intranet capability for collaboration and online documentation storage.**
- **You can get all this without the complexity, cost, and operational headaches that come with an on-premise Exchange server.**

For many organizations, managing e-mail internally is a thing of the past, just like producing one's own electricity is a concept of the past.

A growing number of organizations are finding that the way to accomplish this is through the use of Microsoft Exchange as a hosted service, a model in which a remote third party provider manages all backend services for a flat monthly per-user fee.

STC's MailLINK allows your IT staff to focus on other projects that will provide more value to the organization as a whole.



Strategic Technology Communications

877-782-2661 • www.stc-comm.com

13828 N. 41st Place, Phoenix, AZ 85032 • 520 Becker Ave, Belen, NM 87002

ROC #214183 • E-Rate SPIN # 143024856 • AZ State Carrier Contract ADSP011-000403

STC's Hosted E-Mail Services



STC's MailLINK offers the latest version of hosted Exchange – Exchange 2010. Users of older versions of Exchange as well as POP email users will benefit from the enhanced features of Exchange 2010.

Reliability and Uptime

We offer a **99.999 percent uptime service level agreement**. The multi-million dollar hosting infrastructure includes datacenters featuring Dell, EMC and Cisco hardware and multiple connections to Tier-1 Internet providers – assuring high availability and the fastest round trip for your e-mail.

Add-On Features

We offer a complete range of add-on features including **hosted BlackBerry® services and ActiveSync** for Windows mobile devices so you can instantly activate email service for your handheld.

You can also add **SharePoint** for document collaboration; **Office Communications Server 2007** for increased productivity through secure instant messaging, and file sharing and archiving.

Strict Security And Compliance

Service is backed by a **SAS 70 Type II** audited location, per an auditing statement issued by the Auditing Standards Board of the American Institute of Certified Public Accountants (AICPA).



IT Benefits

- Lower Costs
- More Predictable Monthly Fees
- Better Utilization of IT Staff
- Access to STC's Exchange Experts
- Robust Business Continuity
- Secure Data Backup
- Rapid Deployment and Scaling
- Feature Deployment Flexibility
- Minimized Impact on Internal Network
- Robust Physical Security

User Benefits

- Multiple Access Options
- Windows and Mac Support
- Mobile Access and Support
- Synchronization Across All Platforms
- 25GB Storage Per Box



Strategic Technology Communications

877-782-2661 • www.stc-comm.com • info@stc-comm.com