

VoipLINK™ Managed Hosted Voice Service

Strategic Technology Communications



State-Of-The-Art Phone System without the Investment

VoipLINK is a turn-key solution with a per-seat monthly subscription for full IP phone system features, functionality, and services and is completely managed by STC.

STC's managed hosted voice service solution offers customers all the benefits of the most advanced VoIP phone system architecture without requiring capital expenses for system equipment. As a comprehensive service offering, the technology is managed, monitored and upgraded to stay current with the latest capabilities in the industry.

- Advanced IP Phone System Features
- Configuration Management
- Help Desk
- Remote 24 x 7 x 365 Monitoring
- Unlimited Adds, Changes, and Deletes
- Advanced Unified Communications and Mobility

No System Capital Outlay. Choose VoipLINK from STC and enjoy the benefits of having one of the best VoIP phone systems offered by the world leading manufactures, without having to purchase PBX boxes, switches, or servers.

Focus On Your Business. VoipLINK is a fully managed and monitored hosted VoIP system that frees your organization to focus internal IT resources and capital on your core business. Since STC manages the entire system, you won't have to worry about software upgrades and maintenance.

The Best of Both Worlds. While many organizations realize the benefits of IP telephony, not all have the time and resources to implement and manage such a system daily. STC's managed and hosted Voice over IP system provides for easier budget planning and control, due to fixed and predicted monthly rates; and results in a reduced Total Cost of Ownership (TCO).



Strategic Technology Communications

877-782-2661 • www.stc-comm.com

13828 N. 41st Place, Phoenix, AZ 85032 • 520 Becker Ave, Belen, NM 87002

ROC #214183 • E-Rate SPIN # 143024856 • AZ State Carrier Contract ADSP011-000403

STC's Hosted VoipLINK Services

Best Features. VoipLINK is a managed and hosted Voice over IP system delivering state-of-the-art Unified Communications features on a low pay per-seat model. Our VoipLINK Customers pay a low per-seat monthly fee for the use of IP telephony hardware, software licenses, and services to provide key communications throughout their organization.

Unified Communications

- Intelligent call routing based on caller, time, and other variables
- Outlook integration for dialing, contacts management and voicemail
- Fully-featured Soft Phone
- Drag and drop call routing and transfers
- Auto-Attendant
- Presence and Instant Messaging (IM)
- Audio and Web conferencing
- Video calling
- Automatic Call Distribution (ACD)
- PSTN failover
- Ethernet port failover
- Power failover

Mobile communications

- One enterprise number, one enterprise voicemail
- All features extended to mobile device
- Location and context aware enterprise presence
- Secure Remote Voice

Emergency Notifications

- Generates audible and detailed desktop alerts and phone calls when a first-level (code red) or second-level (code blue) emergency call is detected
- Supports site-specific alerting for geographically dispersed organizations
- Supports multiple external emergency numbers
- Alerts include name and extension as well as site and physical location of the party who called the code blue or emergency number
- Allows key personnel to reliably communicate in real-time
- Creates an integrated log of code blue and emergency call related activities, going beyond standard 911 and other emergency compliance to provide an enhanced solution

Other Features

VoipLINK is loaded with many standard features, and more are available as options.

Call us today to learn more about VoipLINK or to receive your own custom-engineered VoIP solution

VoipLINK



Strategic Technology Communications

877-782-2661 • www.stc-comm.com • info@stc-comm.com