

# Strategic Technology Communications

## Relentless Customer Service

### Modern and Affordable Telecommunications Solutions and Hosted Services with Relentless Commitment to Customer Service

**STC makes modern enterprise-level telecommunications solutions available to organizations of all sizes. These solutions include both infrastructure engineering and installations, and state-of-the-art hosted services.**

**More specifically, STC provides private infrastructures and services that enable high-speed broadband connectivity and hosted services for data, voice, and video communications.**

**Experience, Reputation, and Recognition.** Over time, STC has gained the experience and reputation to qualify as one of only nine companies to be awarded a **State Carrier Contract** by the state of Arizona.

The State Carrier Contract means that government entities, including State, County, local, libraries, and school districts, are able to utilize STC for customized communications and hosting solutions without the cumbersome and time-consuming process of going out to bid.

Since 1999, STC has been offering services that are more affordable and of higher quality than the ones offered by traditional carriers. STC also offers these services where traditional carriers either cannot or will not provide adequate service.

**Your Goals are Our Priority.** STC's goal is to provide cost effective, modern telecom solutions to meet the current and future needs of our clients. We view our solutions as means by which to help you reach your strategic goals.

**We Build Relationships.** We take the time to build relationships with our clients. We make an effort to learn about their organizations so we can better understand their strategic goals, and then (only then!), we design telecommunications systems to meet those goals in the most efficient way possible.

**Relentless Customer Service.** STC is committed to the highest level of customer service anywhere. We proactively manage our entire network infrastructure using industry-standard SNMP.

Our Network Operations Center (NOC) monitors our networks and services 24 hours per day, 7 days per week, and 365 days per year. In order to ensure a service-level commitment of 99.99% uptime, we aggressively and proactively manage all network elements. We also maintain an inventory of spare equipment and parts to ensure rapid replacement should any element fail.

## Services

- **Wide Area Networks**
- **Local Area Networks**
- **Hosted Voice over IP**
- **Hosted Video-Conferencing**
- **Hosted E-Mail, Exchange, and SharePoint**
- **Internet Access**



**Strategic Technology Communications**

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ROC #214183 • E-Rate SPIN # 143024856 • AZ State Carrier Contract ADSP011-000403

# Relentless Customer Service

**Customized Solutions.** STC devises the best possible solutions to solve the communications challenges of each and every customer. We do this by following industry standards and employing cutting edge technologies. Our partnerships with the world's best manufacturers, makes it possible for us to bring to you the best tools and practices available.

## STC's Services

### ((( BroadLINK )))

BroadLINK is a private, custom-built high-speed broadband Wide Area Network for data, voice, and video.

### ((( LanLINK )))

LanLINK is a hosted local area network engineered, maintained, managed, and monitored by STC.

### ((( CallLINK )))

CallLINK is a very affordable and feature-rich hosted VoIP phone service that is very easy to manage.

### ((( VoipLINK )))

VoipLINK is a turn-key solution with a per-seat monthly subscription for a completely managed and full feature IP phone system.

### ((( ViewLINK )))

ViewLINK is a High Definition (HD) video conferencing service which allows users to interact via two-way video and audio transmissions.

### ((( MailLINK )))

MailLINK is a full-service, fully-managed, and hosted Exchange 2010 service based on an affordable per-seat monthly fee.

**Call or e-mail us today to learn more about  
the services we provide or to receive your  
own custom-engineered telecommunications  
and hosted service solutions**



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